

WONDERMINT ANTI-FRAUD & CHARGEBACK MITIGATION STRATEGY

Effective Date: 29 March 2026

At Wondermint, we implement anti-fraud and risk mitigation measures designed to support platform integrity and reduce fraudulent activity. This Anti-Fraud & Chargeback Mitigation Strategy supplements the Terms of Service, Refund & Dispute Resolution Policy. In the event of any conflict, the Terms of Service shall control. Wondermint uses reasonable efforts to detect and prevent fraud or chargebacks. By using the Services, you agree to this Policy.

1. FRAUD PREVENTION MEASURES

Wondermint implements layered fraud prevention systems designed to identify and reduce potentially fraudulent activity.

1.1 Transaction Monitoring:

Wondermint may use automated tools to analyze transactions for risk indicators, including user behavior, device signals, and transaction patterns.

1.2 Identity Verification:

Certain users may be required to complete identity verification processes through third-party providers. Verification does not constitute confirmation of identity, legitimacy, or ownership and does not eliminate fraud risk.

1.3 Manual Review:

Wondermint conducts manual reviews of accounts or transactions flagged for potential risk.

1.4 Account and Access Controls:

Wondermint implements account security measures, including authentication controls and detection of suspicious access attempts.

2. CHARGEBACK MITIGATION

Chargebacks are handled by third-party payment providers in accordance with their own policies and procedures.

2.1 Transaction Records:

Wondermint maintains records relating to transactions, including timestamps, access logs, and communications, which are provided to payment providers in the event of a dispute.

2.2 User Communication:

Users are encouraged to attempt to resolve disputes directly and in good faith prior to initiating a chargeback.

2.3 Platform Assistance:

Wondermint provides information or non-binding assistance in connection with disputes or chargebacks. Wondermint does not control or determine chargeback outcomes.

3. PAYMENT PROVIDER CONTROL

All payments are processed through third-party providers, including PayPal or other supported services. Payment providers may independently:

- Review transactions
- Impose restrictions or limits
- Place holds or reserves on funds
- Process chargebacks or reversals

Wondermint does not control and is not responsible for such actions.

4. RISK-BASED CONTROLS

Wondermint implements risk-based controls, including restricting account functionality, limiting transaction activity, or requiring additional verification. Wondermint does not hold or control user funds and does not operate escrow services.

5. PROHIBITED CONDUCT

Users may not engage in fraudulent activity, including payment fraud, chargeback abuse, or manipulation of platform systems. Violations will result in account restriction, suspension, or termination.

6. REPORTING AND ENFORCEMENT

Wondermint monitors activity and reports suspected fraud or unlawful conduct to payment providers or relevant authorities where appropriate.

7. NO GUARANTEE OR LIABILITY

Anti-fraud and mitigation measures are implemented to improve safety, security and operational purposes only. Wondermint makes no representations or warranties that such measures will prevent fraud, unauthorized transactions, or chargebacks. Users assume all risks associated with transactions and platform use.

8. CONTACT

For fraud-related inquiries or reporting:

Email: security@wondermint.now

9. POLICY UPDATES

Wondermint reserves the right to modify or update this Policy at any time. Continued use of the Services constitutes acceptance of any updates.

By using Wondermint, you acknowledge and agree to this Anti-Fraud & Chargeback Mitigation Strategy and understand that fraud prevention measures are inherently limited and may not eliminate all risks.