

WONDERMINT SELLER ONBOARDING & MODERATION POLICIES

Effective Date: 29 March 2026

At Wondermint, we implement onboarding, moderation, and monitoring processes designed to support platform integrity, reduce fraud, and promote compliance with applicable laws and policies. This Seller Onboarding & Moderation Policy outlines the procedures that may apply to users seeking to list and sell digital content on the platform. By using Seller features, you agree to comply with this Policy, the Terms of Service, and all applicable platform policies.

1. SELLER ONBOARDING PROCESS

1.1 Eligibility Requirements

- To access Seller functionality on Wondermint, applicants must meet the eligibility requirements set forth in the Terms of Service, including that they are not located in, or residents of, the EU/EEA, the UK, or Switzerland. The Services are not directed to, intended for, or intentionally made available to users located in those jurisdictions.
- Wondermint may, at its sole discretion, grant, restrict, or deny access to Seller features based on risk, compliance requirements, or other factors.
- Sellers remain solely responsible for ensuring they have the legal right to license or transfer any digital media assets listed on the platform.
- Wondermint does not verify or guarantee ownership, authorship, or intellectual property rights.
- Sellers must comply with Wondermint's Terms of Service, Acceptable Use Policy, and applicable payment provider policies.

1.2 Application & Approval Process

- Online Seller Application: Sellers may be required to complete an application process providing personal or business details, contact information, and optional links to a portfolio, website, or supporting materials.
- Identity & KYC Verification: Sellers may be required to complete Know Your Customer (KYC) verification through a third-party provider, which may include government-issued identification, proof of business registration (if applicable), and additional verification steps for higher-risk accounts.
- Review & Approval: Wondermint may review submitted information and determine, in its sole discretion, whether to approve, deny, or limit Seller access. Approval is not guaranteed, and Wondermint is not obligated to provide reasons for its decision.
- Account Activation: Upon approval, sellers are granted access to Seller features to list and manage content and must comply with all applicable Terms and Policies.

2. LISTING MODERATION & COMPLIANCE CHECKS

2.1 Content Review Process

Wondermint may implement automated and manual screening processes to identify potential violations, including prohibited content, malicious code, or duplicate submissions. Listings flagged for potential violations may be subject to additional review. Sellers with repeated flagged activity may be subject to increased scrutiny, restriction, suspension, or termination of their account. Screening is limited in scope and does not constitute verification, certification, or approval of any content.

2.2 Prohibited Content & Seller Violation

Sellers are strictly prohibited from listing, uploading, or distributing any content that violates Wondermint's Acceptable Use & Prohibited Conduct Policy. The complete and authoritative list of prohibited content and activities is set out in the Acceptable Use & Prohibited Conduct Policy. Any violation may result, at Wondermint's sole discretion, in the removal of content, suspension of account privileges, or permanent termination of the Seller's account without prior notice.

The Platform reserves the right to take action without prior notice and to determine violations in its sole discretion.

3. FRAUD PREVENTION & SELLER MONITORING

3.1 Ongoing Seller Monitoring

Wondermint may monitor seller activity for fraud prevention, compliance, and platform integrity purposes. Monitoring may include automated detection systems, transaction pattern analysis, and user reports or feedback. Such monitoring does not guarantee detection or prevention of all fraudulent or prohibited activity.

3.2 High-Risk Seller Accounts & Enforcement Actions

If a seller is flagged for suspicious or non-compliant activity, Wondermint may, at its sole discretion:

- Restrict or suspend account privileges
- Require re-verification of identity or account information
- Remove or disable listings
- Report activity to payment providers or authorities where appropriate

Wondermint does not hold or control user funds. Any payment-related restrictions, holds, or reversals are managed by third-party payment providers.

4. SELLER CODE OF CONDUCT

All sellers must adhere to the following standards:

- Provide accurate and truthful descriptions of digital media
- Honor licensing terms and avoid misrepresentation

- Respond to buyer inquiries in a reasonable and professional manner
- Comply with all applicable Terms of Service and Policies
- Comply with applicable payment provider policies

Sellers are solely responsible for all content, listings, and transactions associated with their account. Failure to comply may result in enforcement actions, including suspension or termination.

5. APPEALS & REINSTATEMENT

5.1 Appeals for Applications

Applicants may request reconsideration by submitting additional information, where permitted. Wondermint reserves the right to approve or deny applications at its sole discretion.

5.2 Reinstatement for Suspended Sellers

Users whose accounts have been restricted or terminated may request reinstatement. Wondermint is under no obligation to reinstate any account and may impose conditions on reinstatement.

6. CONTACT & SUPPORT

For assistance with seller onboarding, compliance, or appeals, contact:

Email: seller-support@wondermint.now

By using Seller features, you acknowledge and agree to comply with this Seller Onboarding & Moderation Policy and the Terms of Service.